

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

229029

CERTIFICATED COMPANY INFORMATION

Big River Telephone Company, LLC

Company Name

573/651-3373

Telephone #

Db/a/fka

PO Box 1608

Mailing Address

Cape Girardeau, MO 63702-1608

City, State, Zip Code

24 South Minnesota

Business Location

Cape Girardeau, MO 63703

Cape Girardeau County

County

City, State, Zip Code

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Chris Simmons

General Manager (Include address if different than above.)

573/651-3373 / 573/651-3605 / csimmons@bigrivertelephone.com
Telephone Number Facsimile Number E-mail Address

B. Lisa Doza, Customer Service Manager

Customer Relations /Complaints Representative (Include address if different than above.)

573/651-3373 / 573/651-3605 / ldoza@bigrivertelephone.com
Telephone Number Facsimile Number E-mail Address

C1. Chris Foeste

Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)

573/651-3373 / 573/651-3605 / cfoeste@bigrivertelephone.com
Telephone Number Facsimile Number E-mail Address

C2. 1-800-455-1608

Customer Contact (Toll Free Number)

D. Kevin Keaveny

Engineering Operations (Include address if different than above.)

573/651-3373 / 573/651-3605 / kkeaveny@bigrivertelephone.com
Telephone Number Facsimile Number E-mail Address

E. Nathan Littlepage

Test and Repair (Include address if different than above.)

573/651-3373 / 573/651-3605 / nlittlepage@bigrivertelephone.com
Telephone Number Facsimile Number E-mail Address

RECEIVED
PSC SC
MAIL/DMS
APR 05 2011

F. Chris Simmons
Emergencies (During non-office hours)
573/651-3373 / 573/651-3605 / csimmons@bigrivertelephone.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. John F. Jennings
Regulatory Officer (Include address if different than above.)
573/651-3373 / 573/651-3605 / jjennings@bigrivertelephone.com
Telephone Number Facsimile Number E-mail Address

H. _____
Dual Party Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

I. _____
Interim LEC Fund Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

J. _____
Universal Service Fund Mailings (Name)
John F. Jennings
Mailing Address
573/651-3373 / 573/651-3605 / jjennings@bigrivertelephone.com
Telephone Number Facsimile Number E-mail Address

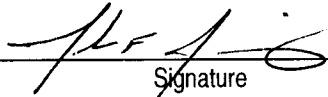
K. John F. Jennings
Gross Receipts Mailings (Name)

Mailing Address
573/651-3373 / 573/651-3605 / jjennings@bigrivertelephone.com
Telephone Number Facsimile Number E-mail Address

L. John F. Jennings
Lifeline Mailings (Name)

Mailing Address
573/651-3373 / 573/651-3605 / jjennings@bigrivertelephone.com
Telephone Number Facsimile Number E-mail Address

John F. Jennings
This form was completed by (print name)
Chief Financial Officer
Title


Signature
3/30/2011
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 11/2010)